

## Margate Soul Festival - Personal Safety

### WHAT TO DO IN AN EMERGENCY

- There are over 50 members of security, stewards and staff on duty, all of which wear identifiable staff uniform. Locate a member of staff for any emergencies, who will be able to assist, or locate the correct assistance.
- If you need to contact The Police to report a non-emergency crime or to provide information on a crime whilst attending the event, please call 101.
- If a crime is being committed, please contact a member of staff or police officer immediately. If in the unlikely event you cannot find someone, please call 999.

### LOST CHILDREN

If you have lost a child, in the first instance please contact a member of Security Staff who are aware of our lost child procedures. Any lost children are looked after by our onsite Welfare team who are located at Security control.

### CARBON MONOXIDE

Carbon Monoxide (CO) is a colourless, odourless, highly poisonous gas that can kill in minutes. Never take a portable barbecue – or lit charcoal – into an enclosed space like a tent or caravan. Make sure exhaust fumes from generators are properly vented away from occupied areas.

### HARBOUR WALL JUMPING

Is an extremely dangerous. If you are found attempting, or jumping off by our members of staff, you will be taken to the police immediately.

### DRUG USE / LEGAL HIGHS

Do not bring illegal drugs or 'legal'/psychoactive substances to the festival. You may be ejected from the event and be handed over to the police. The contents of legal highs are toxic, even the plant based ones, they are untested on humans and they do kill.

The use of any gas canisters or Nitrous Oxide (NOs) is banned across our entire festival site. If found with them, or using them, you will be evicted from the site immediately and potentially banned from other events promoted by Margate Soul Festival. This includes if found throwing them onto any fire, or near any heated source, which can cause extremely serious injuries to you, your friends, or anyone nearby.

### CRIME PREVENTION

Anything such as car keys, cash, credit cards, mobile phones, wallets, purses and other valuables should be kept on you at all times, If you do decide to carry these on your person, make sure you keep them hidden and secured under your outer clothing.